

CYCLICAL REDECORATION

Client A2 Dominion Group Contract length 4 years Value £74 million per annum



“ I just wanted to follow up Amanda Gregory’s praise for the DW guys and let you know what a brilliant job they have all done. Myself and Amanda are very impressed with the standard of works completed, and how professional they have all been. Carrying out this volume of work whilst we still have tenants on site can be challenging, but the guys have handled this with ease, by being organised and friendly with all the staff and tenants.

I really hope that we get to see the team again in the summer to carry out our bedroom decorations. ”

Craig Hibberd
Assistant Housing Officer, A2Dominion



SUMMARY

DW has successfully delivered many projects under the A2Dominion Cyclical Redecoration framework . Under this particular framework (Havelock Estate) DW Support Services carried out an extensive programme of works to the properties which are located in the London Borough of Ealing.

- 4-year framework
- Cyclical redecoration of occupied properties and communal areas across London, Staines, Winchester, Oxford and Bromley

PROCESS

In the space of five months the Havelock Estate and Trubshaw community centre benefitted from a high specification external and internal redecoration programme.

Our on site Resident Liaison staff kept residents fully informed of the programme , and were on hand to deal with any queries. Renewal of in excess of 600 failed double glazed units further enhanced the look of the newly repaired and repainted windows and facades. In addition to painting the residential accommodation the community centre was included within the scope of works. Internal and external redecoration of this busy community facility went down well with the users of the centre and was carried out with no disruption to the events taking place in the hall.

INNOVATIVE THINKING/VALUE ADDED

- Partnership Approach: DW Support Services understood the importance of programme timetable, programming and project cost on this project., with minimum disruption to residents in occupation as well as users of the community centre;
- This partnership approach was underpinned by an understanding of the operational requirements of A2Dominion and an ability to capture this in programme design and have the additional works carried out cost effectively using the scaffold;
- Site based Resident Liaison staff to maintain communications with residents and keep them fully informed of the project;
- Use of directly employed and local labour including female decorators to complete the works.

THE OUTCOME

- The A2Dominion owned housing stock and communal areas have been totally redecorated;
- The external storey height bay windows have benefitted from a two tone redecoration enhancing the ascetics of the blocks of flats, over and above the original specification;
- Failed double glazed units have been replaced to all windows;
- Resin based timber care has been applied as a cost effective solution to pre paint repairs;
- Enhanced the look of the estate and the community hall.

WHY DW SUPPORT SERVICES?

For more than 13 years, we have worked in partnership with A2Dominion delivering a customer focused multi trade.

DW Support Services offer:

- Full range of specialist products and services;
- Operate within a range of tenures including sale, private rent, affordable and social rent;
- Provide a range of funding solutions to assist with viability;
- Partnership Approach - design, delivery, build and maintain;
- Focus on refurbishment of existing buildings in London, South East and Central England;
- DW Support Services were prepared to work at risk to develop viable proposals that deliver positive outcomes for our client Royal Holloway, and the community in which we operate.

To find out more, please call us on 01844 399 110
dwsupportservices.co.uk